

Privacy Notice – C-card scheme

What is the C-card scheme and what does it do?

The C-card scheme is a pilot service run by North East Lincolnshire Council in partnership with Virgin Care Services Limited who are the provider of sexual health services within North East Lincolnshire. This scheme will initially run over the summer holiday period from 20th July – 4th September. The C-cards can continue to be used as the scheme will not stop as this C-card service will be expanded to more outlets. It will work with young people within North East Lincolnshire up to the age of 18 to provide IAG (information, advice and guidance) and dispense free condoms. The scheme will also offer free sexually transmitted infections (STI) testing at outreach sessions with young people.

Why does the C-card scheme need to know things about me?

So that the C-card scheme can help young people we need to collect some personal information about you. Personal information is things such as your name, age, date of birth, address, where you accessed the service, as well as the things you talk about with our staff.

We will do all we can to make sure personal information is used in a way that you know about and understand, and in a way that is allowed by law.

What does the C-card scheme do with my personal information?

To help us provide you with appropriate information, advice and guidance around sexual health. We will also be using your information in an aggregated form to help us better understand where, why and when young people are accessing the scheme. This is to make sure that we are putting in the right level of resources into the scheme at the right time and in the right places e.g. pharmacies, school nurses, GPs, outreach locations.

This personal information will then be stored on your individual confidential health records held and/or the sexual health service confidential health record (dependent upon who you visit to access the C-card scheme).

The law stops us from sharing your information with anyone else, or using it for any other purpose without asking you first. Before we give anyone your personal information, we will always make sure you are happy for this to happen.

If you have any questions about the C-card scheme or how we will use your information including how to opt out, please contact us using any of the following ways:

Jill Ladlow, Virgin Care, North East Lincolnshire Sexual Health Service,
Jill.ladlow@virgincare.co.uk Tel: 0300 330 1122

Caroline Barley, Prevention and Wellbeing Manager, North East Lincolnshire Council
Caroline.barley@nelincs.gov.uk Tel: 01472 324640

Please keep your information up to date by letting us know of any changes.

North East Lincolnshire Council

You can find more about how we use your information including how to ask us what information we hold about you, on our website <https://www.nelincs.gov.uk/council-information-partnerships/information-governance/>

We will not sell any information we know about you to anyone else. At certain times we may have to share information without you knowing or saying we can. This will be if we think there is a risk of harm to a child, or that you are at risk of being hurt or harmed by someone, or you might hurt or harm someone else. Or if by sharing this information it can help to stop crimes or find out who committed them.